

AAPPSA Code of Standards

As a member of the Asheville Area Professional Pet Sitters Association (AAPPSA), I recognize that, in order to fulfill my obligations to the animals in my care, to my clients, to the pet care service industry, and to my community, both my business and personal life must be governed by honorable standards.

Therefore, I solemnly pledge:

1. To provide conscientious care for the animals entrusted to me, being constantly attentive to their security, safety, and well being, and to place their welfare above all other business considerations.
2. To take every opportunity to learn more about my profession and to improve my services.
3. To deal honestly and fairly with the public and to respect the confidentiality of each client served.
4. To carry and renew pet sitting business insurance and to obey all applicable federal, state, and local laws governing animal care and business practices.
5. To avoid unfair competitive practices, any slander or defamation of my competitors, and actions or business practices that would result in dishonor upon or distrust of my competitors or of the pet care services industry in general.
6. To support my local association, its policies and programs, and to participate as fully as possible in its activities.

7. To encourage responsible pet ownership, and to promote, especially through the charitable programs of AAPPSA, an increased public awareness and acceptance of humane and noble animal programs.

If a complaint is filed on a sitter showing one is not following the AAPPSA code of standards written documentation must be recorded in. Below are actions that will be taken.

- The first offense the sitter will be given a verbal warning in person from the president of AAPPSA.
- The second offense the sitter will be given a second warning again in person and also a written warning.
- The third and final offense the sitter will automatically be removed from membership from AAPPSA and dues will not be refunded. The sitter will not be allowed to rejoin.

Documentation absolutely must be recorded each time a complaint is filed. The person filling a complaint must either email or send a letter to be documented.

Name & Business Name(print)_____

Signature_____

Date_____